

## Fixing Alpha ESS Smile 5 Wi-Fi Connection Issues

It is important to keep your solar and battery system on-line. The system can then be remotely monitored and any errors reported. On-line monitoring is also a requirement for your warranty.

Once your Alpha ESS system has a connection to the internet, you should see your system come on-line in the Alpha ESS portal <https://cloud.alphaess.com/login> (It will show with a green circle next to the plant name)

If this is not the case, please follow the procedures below.

### Alpha ESS Wi-Fi Configuration

If your system has a Wi-Fi connection (Black Dongle on the top right side of the system).

Follow the video until the section “Router Successfully Configured”. You can then close the app at this stage. The basic settings should not be changed.

<https://www.youtube.com/watch?v=z25mksAAfwa>